



Daily Article (Bharath's Reading list) - Answers and Explanations 16.04.2024

Article link : [Link](#) (This delivery app takes away health insurance when workers don't meet quotas)

1. According to the article, the difference between Swiggy and other delivery platforms is that:

- A. Other platforms do not use similar gamification tactics to incentivize workers to work or earn more
- B. Unlike other platforms, Swiggy includes health insurance in its incentive gamification
- C. Unlike other gamification platforms, Swiggy does not offer accident covers by default to gig workers
- D. All the above

Explanation : B

Only option B is true. Note the line, 'While platforms have often used similar gamification tactics to incentivize workers to work or earn more, including health insurance in such a program could be detrimental not just to the workers but also their families, labor experts told Rest of World.'

2. Which of the following, according to the article, could be the reason for Swiggy's introduction of the dynamic insurance plan?

- A. The company is working to cut costs as it prepares for an IPO
- B. The company is reworking its points-based categorization system to match industry standards
- C. The company is undergoing restructuring as it posted only a small profit in the 2023 financial year
- D. All the above



Explanation: A

Note the line, 'Researchers told Rest of World the dynamic insurance plan could be part of Swiggy's efforts to cut costs as it prepares for an initial public offering.' Options B and C are not true, based on the contents of the article.

3. According to the article, the conditions that must be met for a delivery to be classified by Swiggy as "perfect" include all the following except:

- A. The order must be delivered without calling the customer too many times
- B. The order must be given the perfect rating by the customer
- C. Delivery must be made without damaging the order
- D. Delivery must be made on time

Explanation: B

Except B, all other options are true: "When we do an order for Swiggy, it has to be a perfect delivery — without calling the customer too much, or damaging the order and delivering on time," Amir said, speaking under a pseudonym for fear of retribution from the company.'